

PTO/SB/31 (08-03)

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**NOTICE OF APPEAL FROM THE EXAMINER TO THE  
BOARD OF PATENT APPEALS AND INTERFERENCES**

Docket Number (Optional)

00-4064

In re Application of  
Joshua BERS**RECEIVED  
CENTRAL FAX CENTER****JAN 17 2006**

Application Number

09/845,486

Filed

April 30, 2001

For **SYSTEMS AND METHODS FOR PROVIDING AUDIO  
INFORMATION TO SERVICE AGENTS**

Art Unit

2642 - Confirmation No. 2345

Examiner

H. A. Agdeppa

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner.

The fee for this Notice of Appeal is (37 CFR 1.17(b))

\$ 500.00☐ Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown  
above is reduced by half, and the resulting fee is:

\$ \_\_\_\_\_

☐ A check in the amount of the fee is enclosed.☐ Payment by credit card. Form PTO-2038 is attached.☒ The Director has already been authorized to charge fees in this application to a Deposit Account.  
I have enclosed a duplicate copy of this sheet.☒ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to  
Deposit Account No. 07-2347. I have enclosed a duplicate copy of this sheet.☒ A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed.

I am the

☐ applicant /inventor☐ assignee of record of the entire interest.  
See 37 CFR 3.71. Statement under 37 CFR 3.73(b)  
is enclosed. (Form PTO/SB/96)☐ attorney or agent of record.

Registration number \_\_\_\_\_

☒ attorney or agent acting under 37 CFR 1.34(a).Registration number if acting under 37 CFR 1.34(a). 25,648

Signature

Joel Wall, Esq.

Typed or printed name

(972) 718-4800

Telephone number

January 17, 2006

Date

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.  
Submit multiple forms if more than one signature is required, see below.☒ \*Total of 1 forms are submitted.**CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))**I hereby certify that this correspondence is, on the date shown below, being transmitted by facsimile to the United States  
Patent Office at 571-273-8300.

Dated: January 17, 2006

Signature:

(Christian Andersen)

**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

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MAIL STOP: APPEAL Specialist – Intellectual Property  
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Group Art Unit: 2642  
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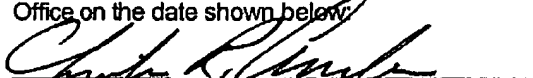
**FORMAL SUBMISSION OF:**

- 1) Notice of Appeal

Title: SYSTEMS AND METHODS FOR PROVIDING AUDIO INFORMATION TO  
SERVICE AGENTS  
Serial No. 09/845,486  
Filing Date: April 30, 2001  
First Named Inventor: Joshua BERS  
Atty. No. 00-4064  
Customer Number: 32127

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: January 17, 2006